

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 1:09 PM  
**To:** 'Paul Browning'  
**Subject:** RE: Uber

RECEIVED

JAN 21 2015

Dear Mr. Browning:

PSC SC  
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams  
Administrative Coordinator  
Public Service Commission of South Carolina  
(803) 896-5122  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

-----Original Message-----

**From:** Paul Browning [<mailto:pbrowning2@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:16 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

I am in full support of the Uber company, and believe their company to be far superior to that of standard taxi services. With the economy being the way it has been, why are we destroying small business just when economic upturn is starting to look promising. Please do not allow South Carolina to be known as a state that destroys small business and entrepreneurship!

Thank you,  
Dr Paul W Browning, MD

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 1:09 PM  
**To:** 'WayneVance'  
**Subject:** RE: Uber

**RECEIVED**

JAN 21 2015

Dear Mr. Vance:

**PSC SC  
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

Hope H. Adams  
Administrative Coordinator  
Public Service Commission of South Carolina  
(803) 896-5122  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

-----Original Message-----

**From:** WayneVance [<mailto:waynevance@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:16 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

Release uber from the ban! We need uber.

WVance

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 1:10 PM  
**To:** 'Lurie Poston'  
**Subject:** RE: Let ÜBER in!!!

**RECEIVED**

JAN 21 2015

Dear Ms. Poston:

**PSC SC  
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams  
Administrative Coordinator  
Public Service Commission of South Carolina  
(803) 896-5122  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

-----Original Message-----

**From:** Lurie Poston [<mailto:lurieposton@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:16 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Let ÜBER in!!!

This is ridiculous. I have used cabs in SC and they are TERRIBLE!! They are often despicable in the way they milk fares, and their vehicles are disgusting.

I split my time between Los Angeles and SC. I have been using Über in LA for over almost 2 years. Frankly, it is one of the best run businesses I've ever used. Their business model is completely transparent and accessible. I love my detailed receipts that even include the GPS route the driver chose.

I rely on them for a multitude of reasons, but noticeably for my teenage son. I can not emphasize enough how many drunk driving situations über has saved from happening, literally thousands, just in my son's college circle alone. I rest easy at night because my son does not have to carry cash, worry about tips, or anything frankly to obtain a safe ride home.

And occasionally, if I have an issue with a receipt or an errant driver, my email is always promptly returned and either a partial refund or credit. They are always fair, impartial, and cheerful.

Stop operating in the dark ages South Carolina, get with it!! Let Über in!

Sincerely,  
Kim Poston

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 1:10 PM  
**To:** 'Jennifer Gilbert'  
**Subject:** RE: Uber Cease and Desist

**RECEIVED**

JAN 21 2015

PSC SC  
MAIL / DMS

Dear Ms. Gilbert:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

*Hope H. Adams*

*Administrative Coordinator*

*Public Service Commission of South Carolina*

*(803) 896-5122*

*[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)*

**From:** Jennifer Gilbert [<mailto:jengilbert11@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:16 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber Cease and Desist

Good Afternoon,

My name is Jen Gilbert and I am a recent transplant to Charleston. I love living here, and am so glad that I moved from Washington, D.C.

I am writing to ask you to please support ridesharing options like Uber in Charleston. I currently live in Mount Pleasant, and having access to and the ability to use Uber allows me to be able to easily go out in Charleston on the weekend. It makes me far more likely to patronize establishments in Charleston proper, and ensures that I don't have to worry about friends getting home safely. Simply put, Uber makes it easy to get home safely on nights when you've had one or several drinks. Uber and ridesharing options like it also make it far less likely that I will get into an accident with a drunk driver, because there really is no reason that someone should be driving drunk.

As a young woman, I feel much safer taking an Uber than a taxi because I can easily share who is driving me with friends and family. The application tracks where I am at every point in my trip, and I know for certain that the person driving me has been background checked, is insured, and has their information on file with Uber. I am safer as a single woman riding in an Uber than I am riding in a taxi, period.

I hope that you will take into consideration the safety of your constituents when making your decision about ridesharing in Charleston. I feel much safer with Uber as an option, which means that I am far more likely to patronize downtown Charleston, rather than staying in Mount Pleasant: a win-win economically.

Thank you for your time,



## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 1:10 PM  
**To:** 'Kyle Collins'  
**Subject:** RE: Uber Support

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JAN 21 2015

Dear Mr. Collins:

**PSC SC  
MAIL/DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

*Hope H. Adams*

*Administrative Coordinator*

*Public Service Commission of South Carolina*

*(803) 896-5122*

*[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)*

**From:** Kyle Collins [<mailto:kyle.collins1@gmail.com>]

**Sent:** Friday, January 16, 2015 4:16 PM

**To:** PSC\_Contact

**Cc:** \_RegStaff - Complaints Distribution Group

**Subject:** Uber Support

To Whom it May Concern:

I urge you to reconsider the cease and desist order issued against Uber in South Carolina. Uber has provided SC customers an alternative transportation service which has proven time and time again to be less expensive, safer, and a far more pleasant experience than typical taxi service.

My wife and I have used Uber on numerous occasions in Charleston without issue and each ride has far exceed our experiences with other vendors/cabs.

Uber is great for consumers. Consumers deserve a high quality product. The cease and desist order issued against Uber is disappointing as it flies in the face the individual liberty and freedom our great state so greatly values.

Respectfully,

Kyle W. Collins